

Application for Kerbside Recycling Assisted Collection Service



Whanganui District Council can provide assisted service for certain residents in the community who have physical restrictions limiting their ability to take their recycling crates to the kerbside.

This service is fully subsidised by the council – but is only available to residents who don't have a neighbour, family member or support person able to help them. The purpose of this service is to make kerbside recycling accessible to all residents rated for the service.

To apply for this service, please read and complete both sides of this form and return it to the **Waste Team, Whanganui District Council, 101 Guyton Street, 4541**. Alternatively, you can email it to yourcouncil@whanganui.govt.nz

Will I be eligible?

This assisted service is only available to you if:

- you have a long-term physical restriction, or are recovering from a short-term illness or injury, that limits your ability to put your rubbish wheelie bin and/or recycling crates out on to the kerb to be collected
- you **do not** have carers, family, friends, or neighbours that would be willing to help you with your rubbish and recycling.

The council must consider whether you have a medical need for this service and if there is anyone else to help you on your collection day. You will need to provide a letter from a medical or social care professional to support your eligibility for this service. The health and safety of accessing your property also needs to be reviewed before a service is approved.

Your details (please print clearly)

First and last name

Email

Mobile phone

Home phone

Work phone

Address

Collection of my recycling requires the contractor to access: (please tick)

Steep driveway

Narrow driveway

Cul-de-sac

Long driveway

Uneven surfaces

Steps

Do you have dogs on the property? (please tick)

Yes

No

Privacy statement

Information provided in this application form is required to process your application. This information will be held in accordance with the Privacy Act 1993 and the Local Government Official Information and Meetings Act 1987. In appropriate circumstances, it may be made available to other units of Whanganui District Council or approved contractors. Under the Privacy Act 1993, you have the right to access your personal information held by Whanganui District Council and can request the council to correct the personal information held by the council.

Acceptance conditions

1. In providing the assisted services collection, neither the council nor the council's contractor will be liable for any damage or loss to the resident's crates that may be incurred as a consequence of providing this service.
2. The contractor shall have unimpeded access, for the purposes of bin collection, to the property.
3. An accessible location for the recycling shall be provided by the resident. The location shall be subject to approval by the collection contractor and shall not be shifted without the approval of the collection contractor.
4. Any threatening and/or inappropriate behaviour (human or animal) to the collection contractor will lead to the assisted service collection being withdrawn.
5. If crates are not in the position identified during the site visit, the contractor will not search for them. They will leave the site immediately and collect in the following week's collection cycle.
6. If the resident no longer requires this service or moves from the address, they must contact the council to advise of this cancellation by calling **06 349 0001** or emailing **wasteteam@whanganui.govt.nz**
7. An annual review of your circumstances will be completed to determine ongoing entitlement.

Please attach medical proof (a letter from a medical professional) and/or social proof (a letter from a social care professional) to this form.

Declaration

I authorise Whanganui District Council to complete all the checks required to verify that I am eligible to receive an Assisted Collection Service for recycling. This will include assessing the feasibility for this service being provided at this location, as well as conducting an annual review of my circumstances.

I confirm that there is no one within the household who is capable of assisting with recycling collection.

I confirm there is no community support being provided to the household that can assist with recycling collection.

I have attached supporting documentation (e.g. medical certificate).

I confirm that I have read and understood the privacy statement, conditions of service and declaration.

I confirm that the information provided on the application form is true and correct.

Signed

Name

Date

For further information about this service, please contact the council on **06 349 0001** or email **wasteteam@whanganui.govt.nz**