



# CHRISTMAS SHUTDOWN 2024/2025

**AGE CONCERN:** Our office will close on 18<sup>th</sup> December and reopen on 13<sup>th</sup> January. We will not have anyone available through this time.

**CCS DISABILITY:** Whanganui office will close Friday 20<sup>th</sup> December 2024 and reopen Monday 6<sup>th</sup> January 2025.

**CITY MISSION WHANGANUI:** Closed on stat days only. To request a food parcel call: 06 345 2139 or email: [food@citymissionwhanganui.org.nz](mailto:food@citymissionwhanganui.org.nz)

**CLAW:** Our last day is Friday 20 December 2024, and we will re-open on Monday 06 January 2025. During closedown period, can call 027 246 5956 for assistance.

**COMMUNITY HOUSE:** Community House office will be closing last day Friday 20<sup>th</sup> December 2024 and opening first day back Monday 13<sup>th</sup> January 2025. Organisations within Community House still will be operating varying hours throughout this time and we will post these to our Facebook page. We will also be responding to urgent enquiries.

**COMMUNITY PATROLS:** Wanganui Community Patrol continues through the Christmas / New Year Night Patrols and CCTV monitoring operate over the Christmas / New Year excluding stat holidays. Day Patrols finish week 3 of December and recommence in week 3 January 2025.

**COMMUNITY PROBATION:** Closed stat days only. After hours phone will be checked daily 021 245 6397.

**FAMILY WORKS:** Our final day for 2024 is Christmas Eve however we finish at midday and return on Monday the 6<sup>th</sup> of January 2025. We will not have anyone from our office on-call or available in-between these dates.

**SEXUAL WELLBEING AOTEAROA:** Closed stat days only.

**FLOW FAMILY HARM TEAM:** Closed stat days. For urgent matters ring 111.

## **HAKEKE STREET COMMUNITY CENTRE:**

We will be closing on Tuesday 24 December and re open on Mon 6th Jan. We do not have anyone available during this time, however any Library matters can be referred to the Main Davis Library 06 34 91000.

**JIGSAW:** Closed 20<sup>th</sup> Dec 2024 – 13<sup>th</sup> Jan 2025. Phone messages, texts and emails will not be cleared during this period.

**KAINGA ORA:** Contact centre available 24/7 to whanau on 0800 801 601

**KOHA SHED:** Our last community meal is on the 20th December restarting 17th January. Our shed closes 19th December reopening 21st January we will be available for emergencies over that time. The community fridge and shower remain open apart for Christmas day (10am – 12pm daily).

**LIFE TO THE MAX:** Closed 20<sup>th</sup> Dec 2024 – 6<sup>th</sup> Jan 2025. No one is available over this time.

**MINISTRY OF SOCIAL DEVELOPMENT:** Closed stat days only. Normal phone lines are open between 7am – 6pm weekdays. General enquiries call 0800 559 009 (including for Emergency Housing), for nz super + veterans pension call: 0800 552 002.

**ORANGA TAMARIKI:** We are only closed stat days and weekends.

We have a skeleton crew working from 23 December - 6 January dealing with urgent matters only.

**PRIDE WHANGANUI:** We have now organised that two of our volunteers will be staffing the Hub from 10am-2pm on FRIDAYS for four weeks over the summer, while our normal office hours are not in operation. This will be the 20th/27th of Dec and 3rd/10th of Jan.

Our normal office hours run through to the 13th of December and pick up again on the 15th of January. Our support groups will start running around then too, keep an eye out for more information on that.

**RESTORATIVE CITY WHANGANUI TRUST:** last day will be on Friday 20 December, reopening on Monday 6 January 2025. We will not have anyone on call during the break.

**SALVATION ARMY:** Closed 24<sup>th</sup> December 2024 Reopen 6 January 2025

Simon and Rachel are on call over this time, details on the front door of the Centre from the 24<sup>th</sup> December 2024.

**TE ORA HOU:** Te Ora Hou Whanganui's last day will be Friday 20<sup>th</sup> December and will re-open on Monday 13th January 2025.

**TE ORANGANUI:** Te Oranganui will be closed for the festive period from Friday 20/12 at 5pm to Monday 6/1 at 8am Waiora Hinengaro will have a small skeleton crew to provide depots and urgent follow up of current clients. No new referrals will be followed up or triaged during this time.

**TE WHATU ORA + WHANGANUI HOSPITAL SERVICES:** The emergency department is open 24/7.

For mental health assessment + home treatment call: 0800 653 358. For Whanganui Community Mental Health call: 06 348 1207.

**THE WHANGANUI BUDGET ADVICE SERVICE:** We will be closed from Dec 23<sup>rd</sup> until Jan 29<sup>th</sup>.

We will be clearing answer phone weekly, and a mentor might be available for some urgent work.

**THE WHANGANUI PEOPLE'S CENTRE:** Closing Friday 20 December and reopening Tuesday 21 January 2025

**WHANGANUI SAFE AND FREE:** We will be closing 3 pm Friday 20<sup>th</sup> December and reopening 13<sup>th</sup> January 2025.

**WHATEVER:** We are closed from December 20<sup>th</sup> and will reopen on Monday 6<sup>th</sup> January.

**WHANGANUI REGIONAL HEALTH NETWORK.** Close midday 24 December and reopen 8 January 2025

**WOMEN'S NETWORK:** The Women's Network will be open until 20 December, re-opening on 7 January. Emails will be checked from time to time during the festive break and can be sent to: [womnet.whanganui@gmail.com](mailto:womnet.whanganui@gmail.com)

**WOMEN'S REFUGE:** The Women's Refuge office will be closed from 12noon on Friday 20 December 2024 and will reopen at 9am on Monday 06 January 2025. The crisis line will be operating 24/7 during this period and advocate support will be available if needed. Clients and professionals are welcome to reach out for support via 0800 733 843.

**WOVEN WHĀNAU:** We are closing Friday the 13<sup>th</sup> and will reopen Monday the 27<sup>th</sup> of January. All of us are available by phone and email over the break and can meet up with a family if needed.



## HELPLINES- NEED TO TALK?

- Need to Talk? Free call or text 1737 any time for support from a trained counsellor
- [lifeline](tel:0800543354) – 0800 543 354
- [Suicide crisis helpline](tel:0508828865) – 0508 828 865 (0508 tautoko)
- [healthline](tel:0800611116) – 0800 611 116
- [samaritans](tel:0800726666) – 0800 726 666
- [youthline](tel:0800376633) – 0800 376 633, free text 234 or email [talk@youthline.co.nz](mailto:talk@youthline.co.nz) or [online chat](#)
- [thelowdown.co.nz](http://thelowdown.co.nz) – or email [team@thelowdown.co.nz](mailto:team@thelowdown.co.nz) or free text 5626
- [kidsline](tel:0800543754) – 0800 54 37 54 (0800 kidsline) for young people up to 18 years of age. Open 24/7.
- Depression helpline – 0800 111 757 or text 4202
- [are you ok](tel:0800456450) – 0800 456 450 family violence helpline
- [gambling helpline](tel:0800654655) – 0800 654 655
- [anxiety phone line](tel:08002694389) – 0800 269 4389 (0800 anxiety)
- [seniorline](tel:0800725463) – 0800 725 463 a free information service for older people [shine](tel:0508744633) – 0508 744 633 confidential domestic abuse helpline
- [quit line](tel:0800778778) – 0800 778 778 smoking cessation help
- [women's refuge crisis line](tel:0800733843) – 0800 733 843 (0800 refuge) (for women living with violence, or in fear, in their relationship or family)
- [shakti crisis line](tel:0800742584) – 0800 742 584 (for migrant or refugee women living with family violence)
- [rape crisis](tel:0800883300) – 0800 883 300 (for support after rape or sexual assault)
- [oranga tamariki](tel:0508326459) – 0508 326 459 [mental health team](tel:0800653358) for acute mental health concerns 0800 653 358
- [Plunket](tel:0800933922) – 0800 933 922